

Next Generation Feedback Analytics Platform

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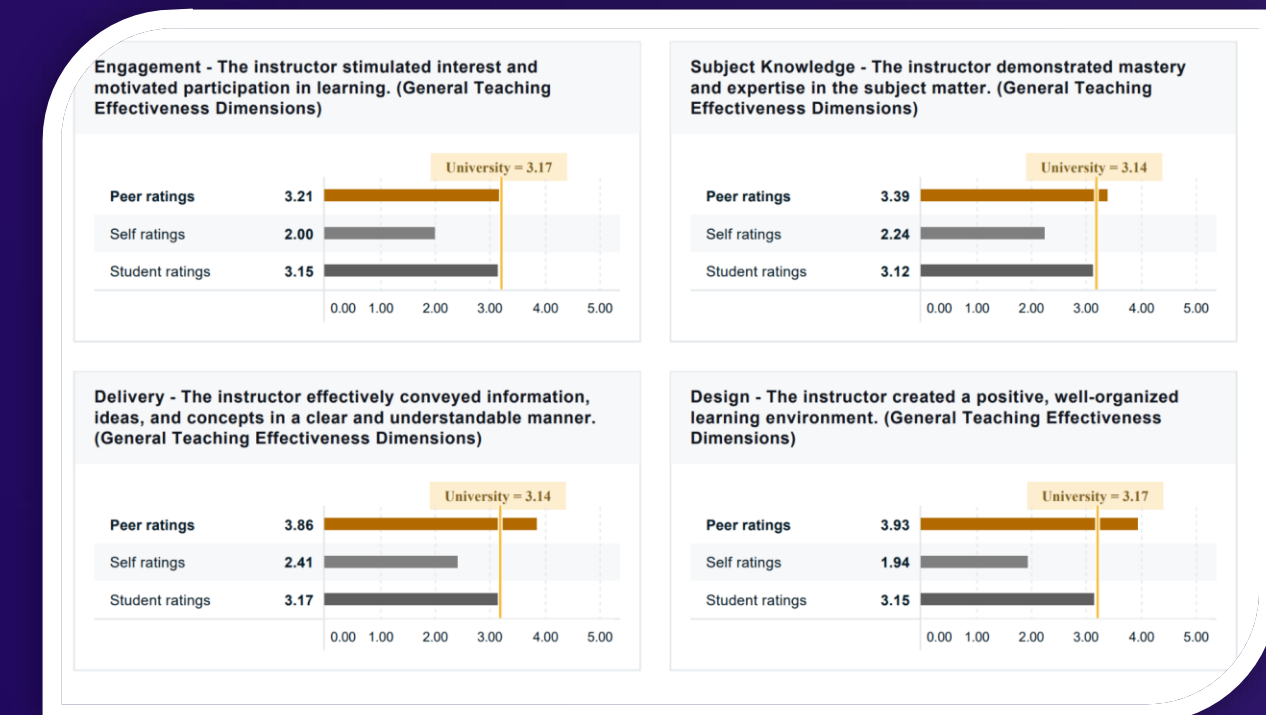


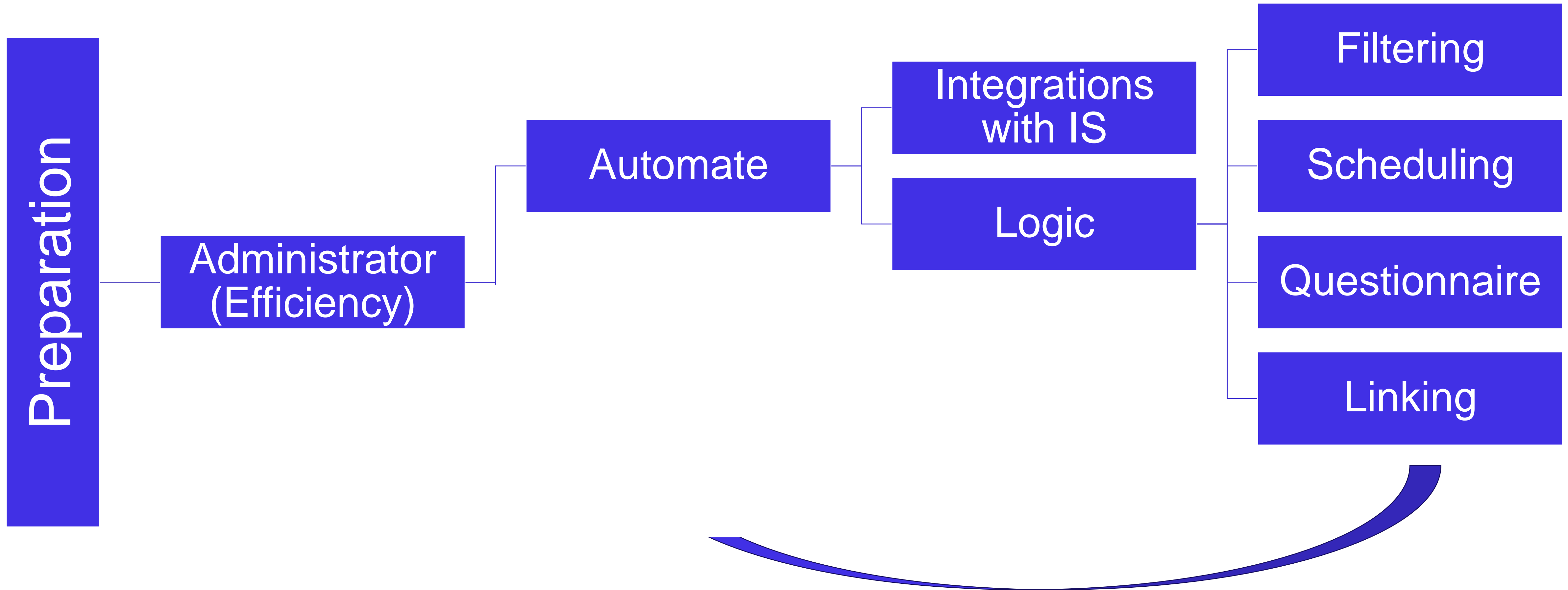


Feedback Process

- Course Evaluations
- Satisfaction Surveys
- Midterm Surveys
- Alumni Surveys
- 360 feedback

The screenshot shows the Explorance interface for a feedback survey. At the top, it says 'explorance.' and 'Joe Smith JS English'. The main heading is 'Feedback for PY1102-T-I: Exploring Psychology II-T-I'. Below this, it says 'Dear Joe,' and provides instructions: 'As part of our focus on improving the student experience at Your University we are seeking your feedback on the courses in which you are currently enrolled. We believe this feedback will help us better understand and address the issues facing students such as yourself. Select the response which best reflects your experiences of the course. If you have no experience of a particular question please select 'Not Applicable' for that question. Please use the space provided at the end of the questionnaire if you wish to comment further about any aspect of this course. Because your feedback is important we may send reminders after a few days if we haven't received your reply.' A 'Start Now' button is at the bottom.







Preparation

Collection

Analysis

Administrator
(Efficiency)

Users
(Engagement)

Decision Maker
(Insight)

Automate

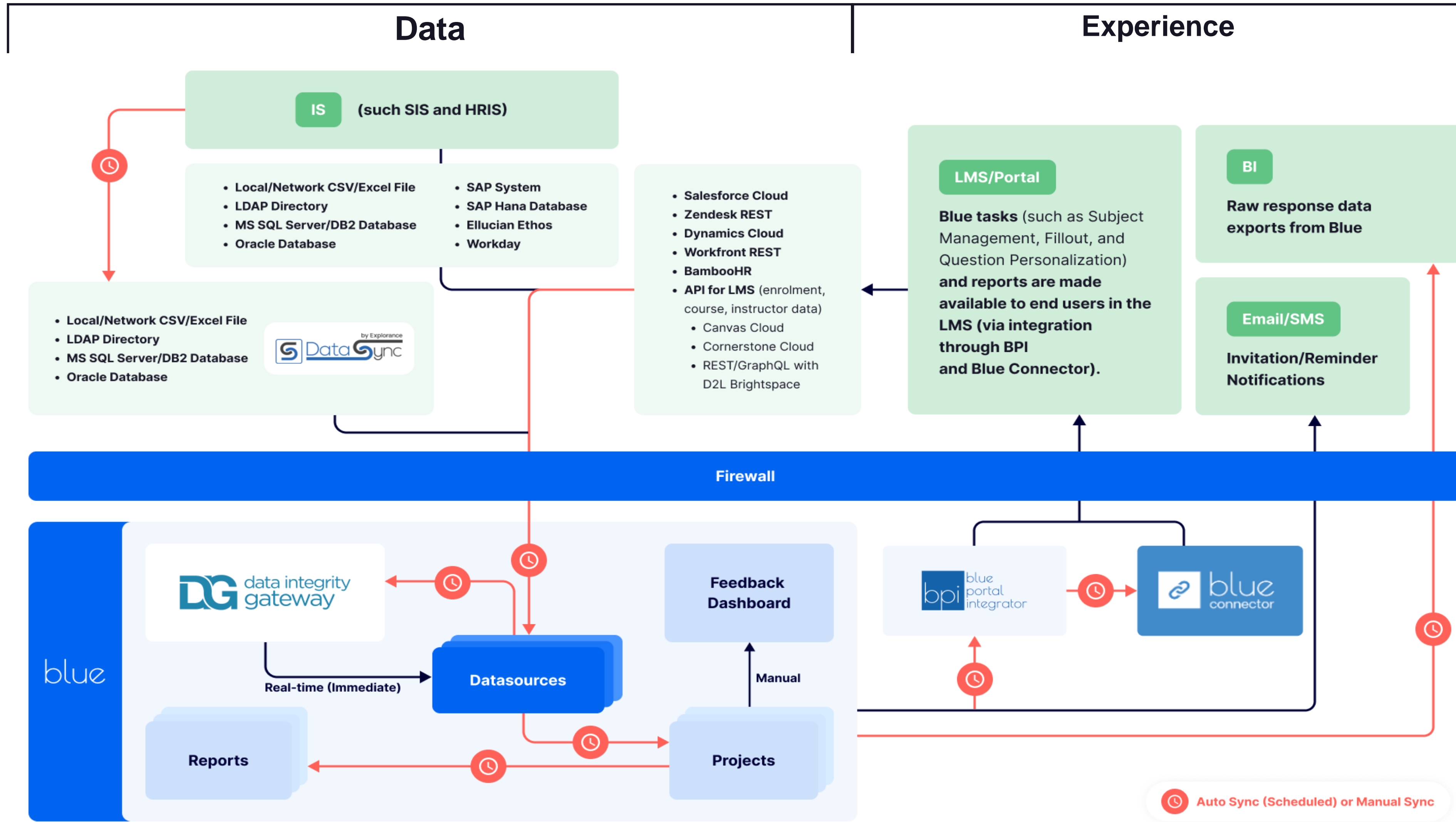
Delegate

Task

Manage

Deliver

Action

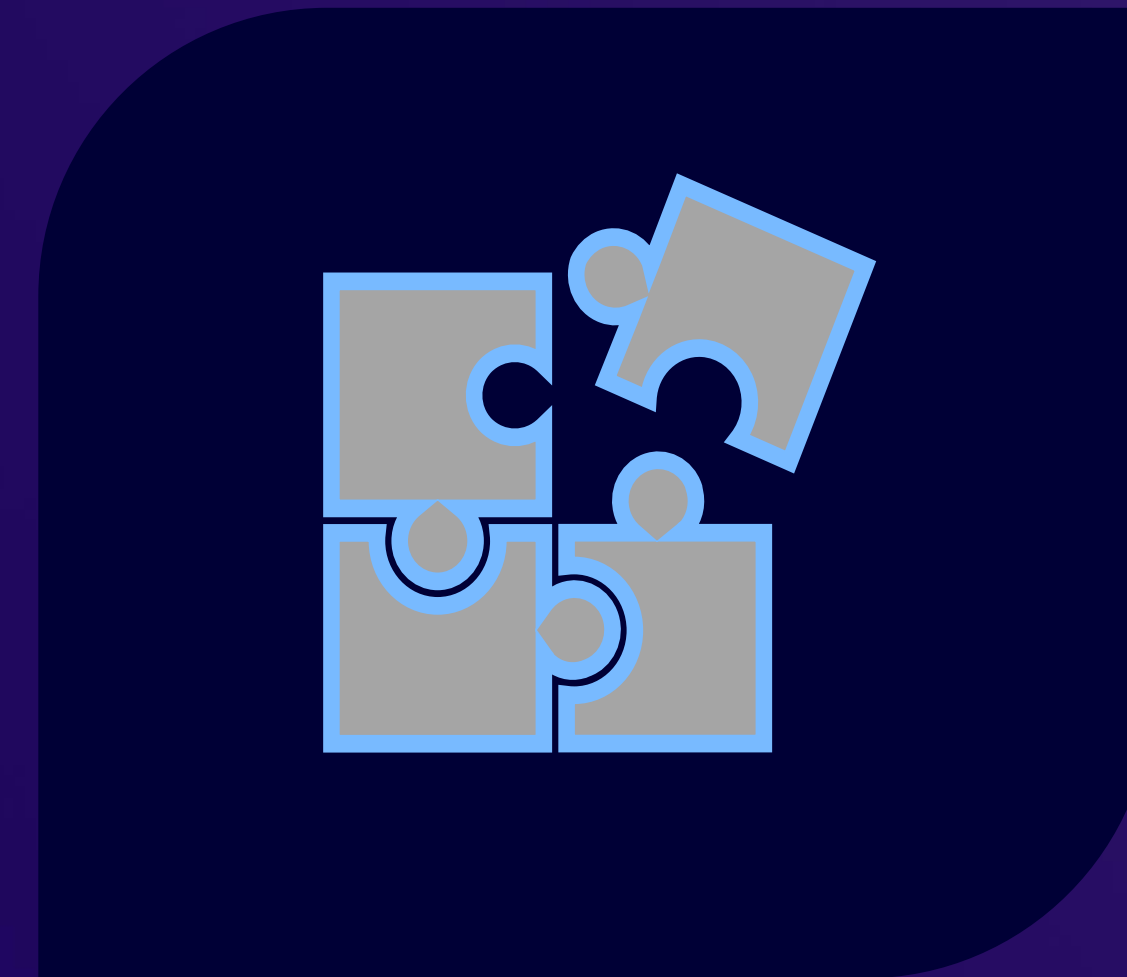




Our Partner Approach



A VENDOR'S GOAL IS TO GET YOUR NEEDS TO FIT THEIR SOLUTION



A PARTNER'S GOAL IS TO GET THEIR SOLUTION TO FIT YOUR NEEDS.



Your Solution

Product

Knowledge

Expertise

Roadmap

Secure

Accessible

Performance

Help Center

Certification
Training

Learning
Webinars

Professional
Service

Customer
Support

Community

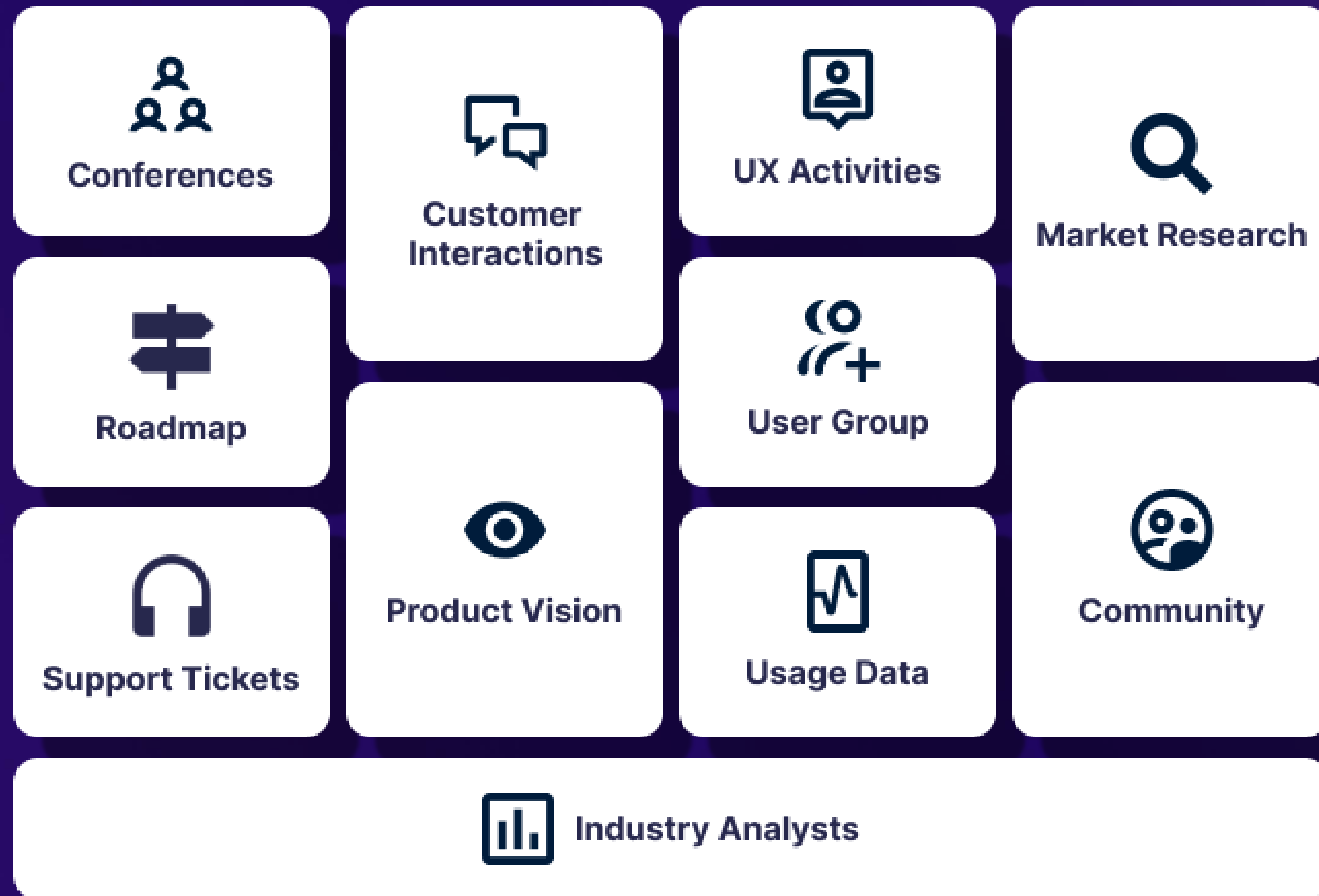
Consultants

**What goes into the
roadmap?**

01



What goes into the Blue roadmap?





Blue recent updates

02



Blue 8 updates

**User
Experience**

Automation

Integrations

**Reporting &
Analytics**



Blue 8 updates

User Experience -> Engagement

- Enhanced surveys for students
- Enhanced course list for instructors, coordinators
- QR Codes
- Completion certificates
- Enhanced interface for adding questions
- Enhanced interface for selecting raters

Student Evaluation of Teaching for 401806 Primate Evolution Save

Please select the Instructor(s) you would like to evaluate. i

Preselected Main Lecturer

<input type="checkbox"/> Barbara PETRELLI	<input type="checkbox"/> Jeannie TAYLOR
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Please select Guest Speaker
(Select Max 3)

<input type="checkbox"/> Kash MASSA	<input checked="" type="checkbox"/> Rosanne CHIBA
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Please select Lab Technician
(Select Max 2)

<input checked="" type="checkbox"/> Philippe HOLLY	<input type="checkbox"/> Rick CARMICHAEL
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Blue 8 updates

Automation -> Productivity

- Auto synching of demographic and dates
- Invitation + 5 automatic reminders
- Completion Email
- Multiple schedules
- Recent: Private + public evals collected together*
- Recent: Closing the loop enhancement with group level viewer updates in reports

Schedule list

Tasks will use the first schedule that meets all of the conditions.

Move to position Go

Priority	Schedule name	Notifications	Actions
<input type="checkbox"/> 1	Day 1 - Job Application		Configure Modify conditions
<input type="checkbox"/> 2	Day 30 - Onboarding Experience		Configure Modify conditions
<input type="checkbox"/> 3	Day 60 - Onboarding Experience		Configure Modify conditions
<input type="checkbox"/> 4	Day 90 - Onboarding Experience		Configure Modify conditions
<input type="checkbox"/> 5	Day 365 - Onboarding Experience		Configure Modify conditions
<input type="checkbox"/> 6	Job Change Experience		Configure Modify conditions
<input type="checkbox"/> 7	Offboarding Experience		Configure Modify conditions

*For Subject definition only



Blue 8 updates

Integrations -> Connected

- Enhanced security for the **Blue-Interfolio/Faculty 180** integration
- **Blue/Microsoft Dynamics** data synch
- All course block for **Canvas**
- Recent: Granular course naming in **Canvas pop-ups**
- Recent: **Blue/D2L Brightspace** data synch
- Around the corner: **Blue/Workday** data synch
- Around the corner: **Blue/Ethos** data synch

The screenshot displays the Explorance dashboard with the following content:

- explorance.** logo at the top.
- Attention: provide feedback for the following 2022 Fall term courses:
- Task 1: 2022 Fall term - Math 101 (Fillout), In Progress, Ends on 04/28/2023, with a **Continue** button.
- Please complete the following administrative tasks:
- Task 2: 2023 Winter term - Sociology 101 (Subject management), Open, Ends on 02/21/2024, with a **Start Now** button.
- Task 3: 2023 Winter term - Math Advanced (Subject management), Open, Ends on 02/21/2024, with a **Start Now** button.
- Please provide feedback for the following courses:
- A **Remind me Later** button at the bottom right.



Blue 8 updates

Reports & Analytics -> Insights

- Reports:
 - Recent: Updated look & feel (charts, tables, styling)
 - Recent: Multiple choice calculation based on respondent count
- Dashboards:
 - Aggregate Dashboard
 - Response rate trend analysis
 - Recent: Summary widgets (for aggregate)
 - Recent: Heatmaps
 - Recent: Norm comparisons

The screenshot displays two main components of the Explorance interface. On the left is a dashboard titled "Teaching Effectiveness for Craig COPPERFIELD". It features a "Summary view" with a large green gauge chart showing an "Overall teaching effectiveness score" of 3.14. Below this is a table titled "My departments with the highest/lowest teaching effectiveness..." with columns for Department, Rank, and Mean. The table lists "Emergency Services" with a rank of 1 and a mean of 3.3, and "Disease and Illness" with a rank of 2 and a mean of 3.0. On the right is a report preview titled "BTA - Course Instructor Evaluation Term Evaluation of Electrical Engineering". It includes a header image of a university building, a "Table of Content" with sections like "01 Guidelines" and "02 Demographic Information", and a "Report prepared by John Davidson" section with statistics: "Survey Audience: 160", "Response Received: 150", and "Response Ratio: 90".



Online Help update

03



Online Help update

- [Onlinehelp.explorance.com/blue](https://onlinehelp.explorance.com/blue)

The screenshot displays the 'blue' online help platform. At the top, the 'blue' logo is centered above the tagline 'The experience management platform'. Below this is a search bar containing the text 'Search Blue 7 Online Help'. The main content area is organized into a 2x3 grid of white cards, each with a title, a brief description, and a right-pointing arrow. The cards are: 1. 'Getting Started' (Are you new to Blue? Follow our introductory articles below to get yourself started with Blue.) 2. 'Configure the Blue System' (Find out more about the features and activities necessary to configure the Blue system.) 3. 'Prepare the Data' (Find out more about the features and activities necessary to prepare for your feedback process using Blue.) 4. 'Setup and Launch a Project' (Find out more about the features and activities necessary to implement for your feedback process using Blue.) 5. 'Monitor a Project' (Find out more about the features and activities necessary to support your ongoing feedback processes using Blue.) 6. 'Create and Distribute Reports' (Find out more about the features and activities necessary to report on your feedback process using Blue.)



Online Help update

- [Onlinehelp.explorance.com/blue](https://onlinehelp.explorance.com/blue)

The screenshot shows the Explorance Blue Help Center website. At the top, there is a navigation bar with the Explorance logo, a 'Submit a request' button, and links for News, Training, and Community. The main header features the 'blue' logo and the tagline 'The people insights platform.' Below this is a search bar for user guides. The content is organized into three main columns: 'User guides', 'Community', and 'News and updates'. The 'User guides' column includes sections for 'I'm new to Blue', 'I want to explore the guides', and 'I'm about to start a new process'. The 'Community' column features 'Forums and community' with a list of topics and 'Upcoming conferences and webinars'. The 'News and updates' column lists 'New and updated articles' and 'Product news' with specific dates and announcements.



The foundation of Blue 9

04

The Roots of Blue

65 new epics
356 new stories
500+ bugs fixed
58,000 lines of code removed
200+ new API endpoints
3x more system tools



50% team growth
3 years
150,000 wrk hrs
Governance Risk Compliance Office

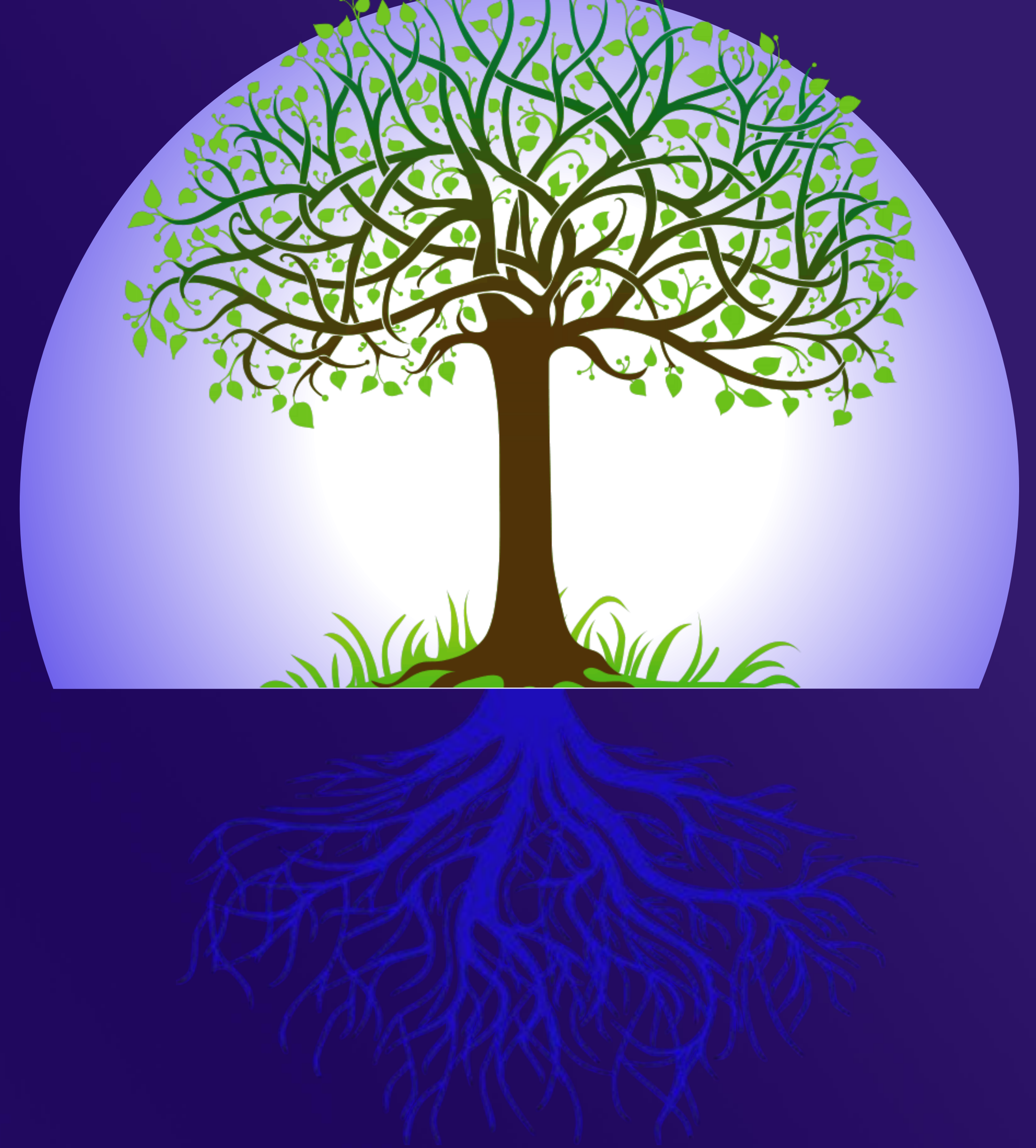


The Roots of Blue

**“The best time to plant a tree was 20 years ago. The second best time is now.”
– Chinese Proverb**



The Roots of Blue



**“The best time to plant a tree was 20 years ago. The second best time is now.”
– Chinese Proverb**

Blue updates

Around the Corner

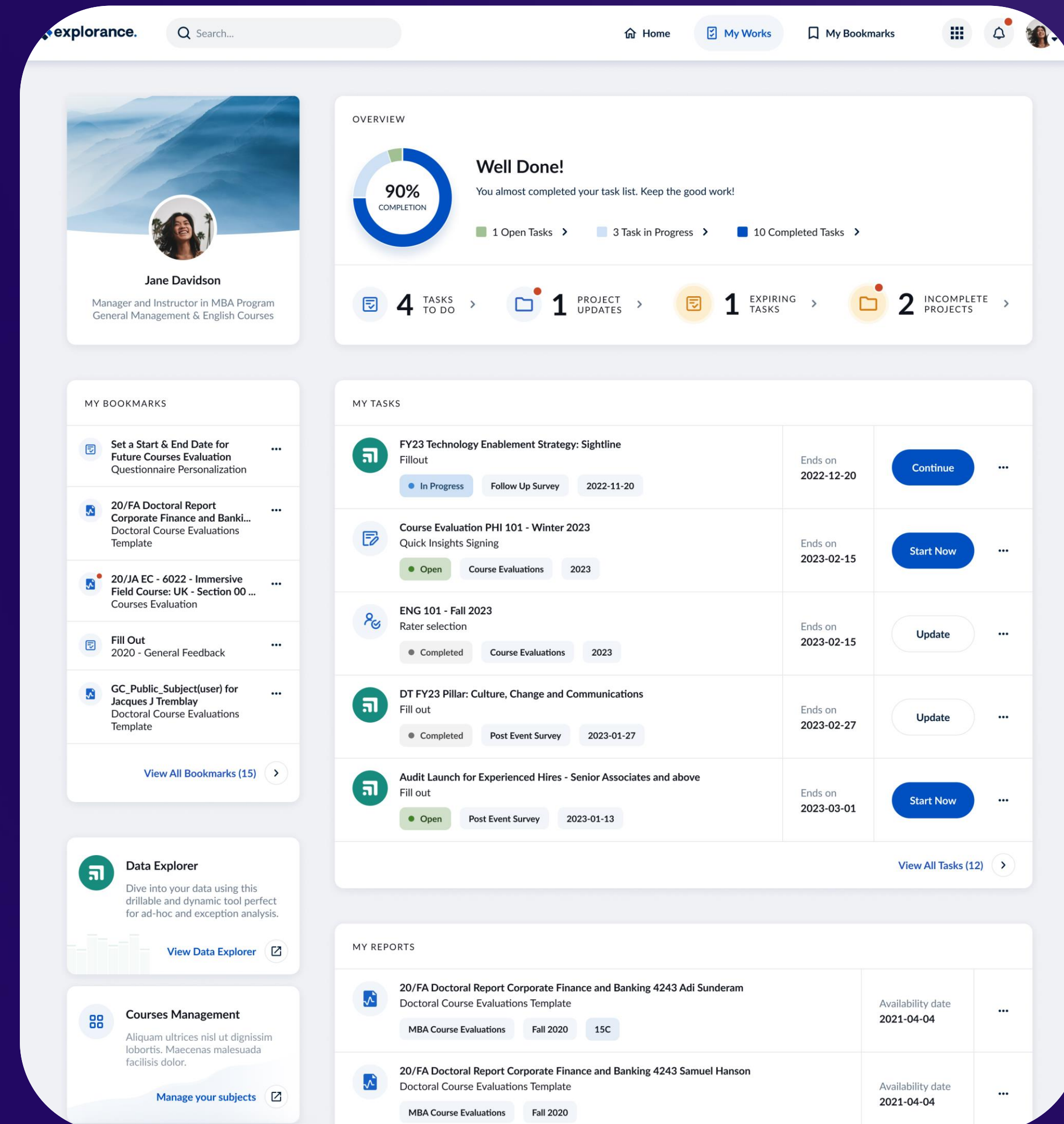
05

Blue 9

Centralized Home

Key Highlights:

- A central space for Tasks and Reports, focused on feedback and improvement
- Customizable Home experience
 - Tags
 - User defined filters
 - Bookmarks
- Expanded SSO support



Blue Authentication

Oauth 2.0/Federated (Cross domain SSO)

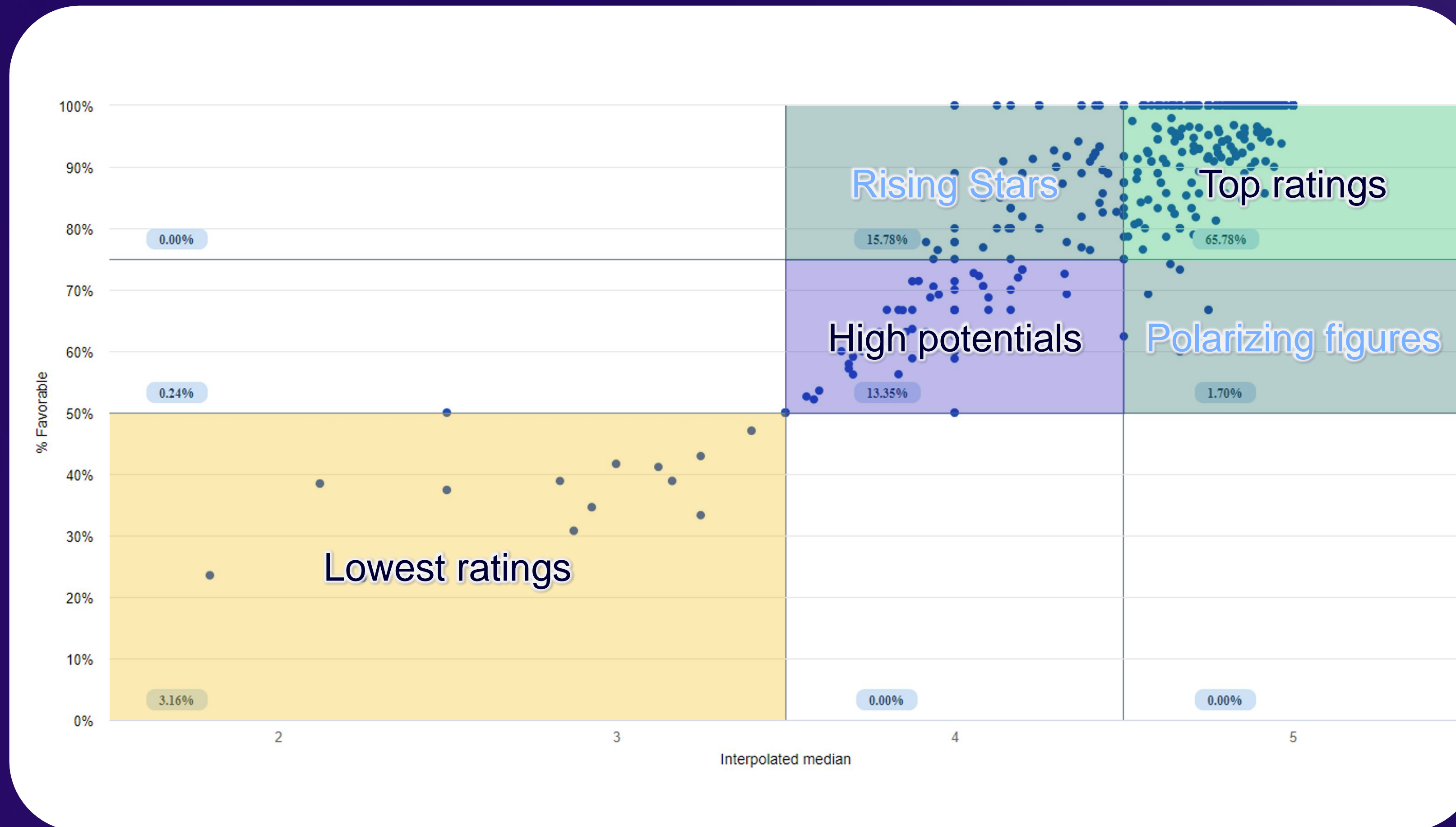
2 Factor Authentication

Password

- Duration
- History
- Prohibited words
- Account lockout



Blue Dashboard – Scatter Plot Chart



Blue updates

Fast approaching

06

Blue 9 updates

**Instructor
pre-selection**

**ML in Blue
reports**

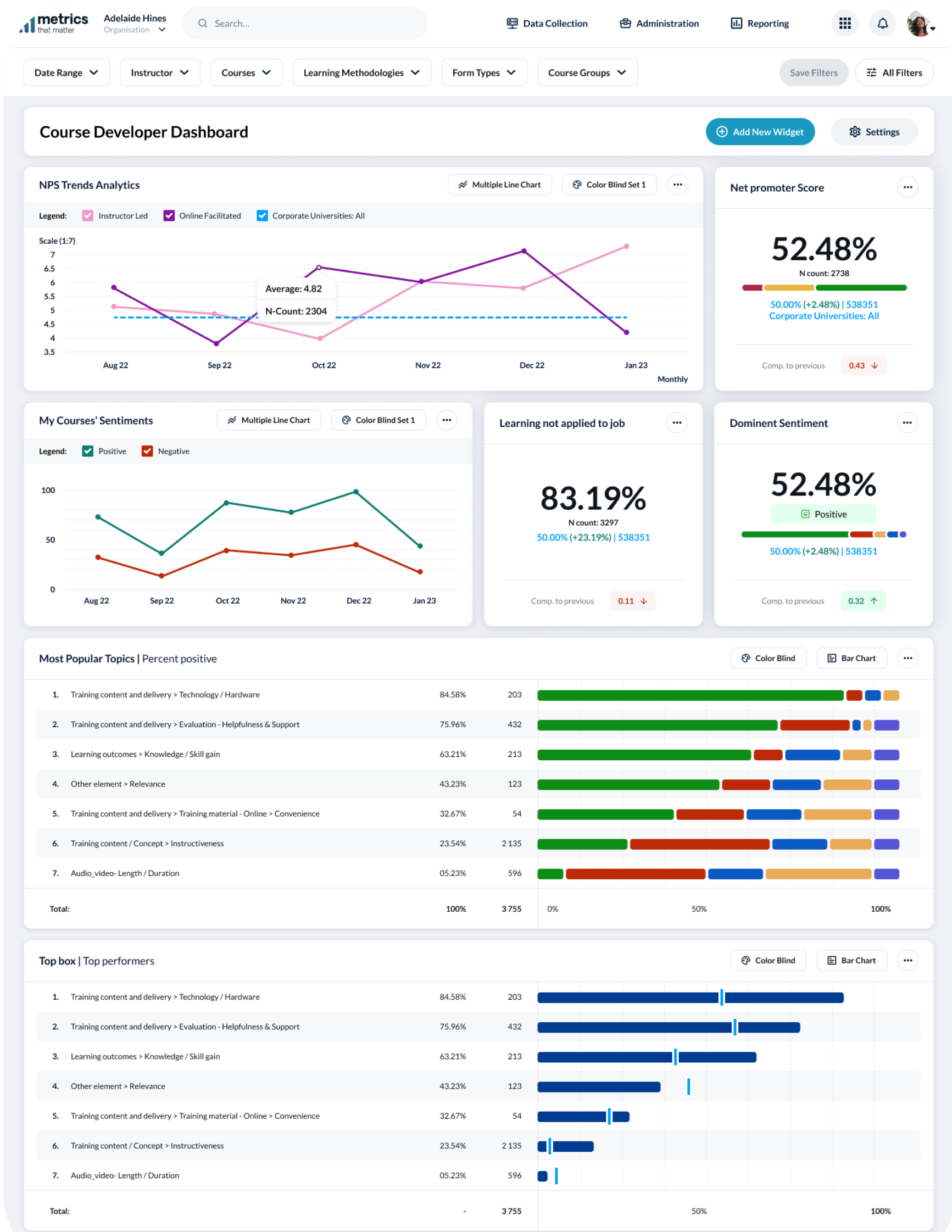
**Report block
enhancements**

**Bulk Filtering
Report &
Download**

Explorance Dashboard

Dashboard + ML

- Mixed method analytics, link qualitative feedback to quantitative metrics
- Monitor dominant sentiment for key programs
- Identify most popular topics from across all comments
- Track how sentiment has changed over time for key programs or topics
- Easily understand what learners are recommending (Start, Stop, Do more, etc.)



Overview 2024

08



Blue 9 2024

- Impersonation
- Bulk view & download
- Response Rate Monitor expanded channels
- Response Rate Monitor project filtering
- Central access to report viewing logs
- Rater Selection enhancements: Language selector, new quotas
- Redesigned Signing tasks
- Staggered evaluation timing based on rater group
- Predefining available instructors per student per course (3-level rel.)
- Reports powered by MLY
- New data connectors: SAP SuccessFactors, Oracle, Blackboard Ultra, and more
- **BLUE DASHBOARD**
 - Admin defined presets for filters and comparisons
 - Data selection (Allow subset analysis only)
 - Right-to-left language support
 - Dashboards powered by MLY
 - Widgets for individual dashboards
 - New widgets: Johari Window, question ranking